



MOHELA Ombudsman Formal Request

Prior to completing the Formal Request, please make sure that you have contacted MOHELA at 1.888.866.4352.

After completing the form, please mail or fax the form to MOHELA. The MOHELA Ombudsman will research your concern and respond to you in 3 business days of receipt. We appreciate the opportunity to serve you.

Mail To: MOHELA Ombudsman
633 Spirit Drive
Chesterfield, MO 63005

Or Fax To: 1.866.222.7060

Borrower Name: _____

MOHELA Borrower Account Number: _____

Mailing Address: _____

Email Address: _____

Phone Number: _____

How may we assist you?